



## CUSTOMER SERVICE & SUPPORT

When you buy from Allegheny, you can be assured that we'll be around to protect your investment for many years to come. Founded by the Wagner family more than 40 years ago, Allegheny has established itself as the leader in the shredding industry and the premier manufacturer of high capacity shredding equipment.

We continue to maintain this leadership by listening to our customers, by manufacturing superior equipment that meets their needs, and by offering the best customer service and support available in the industry.

At Allegheny, customer service begins long before you make your purchase:

- Our responsive and knowledgeable sales representatives will thoroughly answer your questions and assist you in selecting the equipment that will best meet your needs and your budget.
- Allegheny will custom-design a complete shredding system to maximize your shredder's productivity, reduce your labor costs, and generate additional revenue through recycling. We'll help you determine the most effective ways to:
  - ~ Collect materials for shredding
  - ~ Process materials through the shredding system
  - ~ Recycle shredded paper for a profit

Allegheny will also help you design the physical layout of your system to make the most efficient use of available space and personnel. Using computer-aided design technology, we can provide you with a detailed diagram showing the most productive layout for your shredding system within your facility.

Our technicians are available to install your complete shredding system and train your personnel to ensure safe, efficient operation and proper maintenance of your equipment.

- Rest assured that Allegheny will provide ongoing service and support for the life of your equipment. Whether you need equipment servicing, a new part, or recommendations on how to expand your system as your business grows, our sales team goes the extra mile to help you succeed. Together we'll protect your investment and support your company's shredding goals.

*With over 40 years of industry experience, we are committed to your success. Through manufacturing superior, reliable equipment, to providing outstanding service and support – our relationship with you will be as solid and long-lasting as our equipment.*